

Press Release



5 January 2017

PROPOSED NEW LOCATION, LONGER HOURS AND SUNDAY OPENING FOR SPRINGFIELD ROAD POST OFFICE, STIRLING

- **Move to Broomridge Mini Market, 108 Wishart Drive, Stirling, FK7 7TS**
- **Modern open-plan retail environment**
- **Post Office open seven days a week**
- **Opening hours increased to 112 hours a week**
- **Wide range of Post Office® services available**
- **Banking services for personal customers and small businesses**
- **Six-week public consultation**

The Post Office is proposing to relocate Springfield Road Post Office to a new location where it will open as a modern open-plan local-style branch with extended opening hours.

Post Office local is a new concept for delivering Post Office services and the new Springfield Road branch will offer Post Office products and services throughout shop opening hours from an open-plan till at the shop counter instead of from a separate screened counter.

The proposed new location for the branch is Broomridge Mini Market, 108 Wishart Drive, Stirling, FK7 7TS. This is 850 metres from the present Springfield Road Post Office at 70 Springfield Road, Stirling, FK7 7QW. The Post Office is now inviting customers and interested parties to give their comments on the move in a six-week public consultation.

Should the move go ahead, the branch would open, seven days a week, from 6am – 10pm Monday to Sunday. This would offer an extra 66 hours of Post Office service every week.

The proposed move, in agreement with the current postmaster, is part of major modernisation programme across the Post Office network designed to make it easier

for customers to do business, through longer opening hours and modern open plan environments.

Suzanne Richardson, Post Office Regional Manager said: "We are making it easier for customers to get their cash, send and collect their mail and do their banking because we know how important these services are to local residents.

She added: "We are confident that this vibrant new-style Post Office at the heart of the local community will meet customer needs. This modernisation is part of a major investment programme, the largest in the history of the Post Office."

During the public consultation, Post Office Ltd welcomes feedback on any issues customers would like considered before a final decision is taken on this proposal. The consultation will close on **15 February 2017**. Submissions can be made during the consultation by Freepost YOUR COMMENTS to Post Office Ltd, via email to comments@postoffice.co.uk, via the Customer Helpline on 03457 22 33 44 or Textphone 03457 22 33 55.

Customers can also share their views online through the quick and easy questionnaire at postofficeviews.co.uk with the branch code 152868.

Ends

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Notes to editors

In 2012 we announced an investment of £1.34bn for the Post Office network to undertake a transformation programme across 6000 branches. In November 2013 the Government announced a further £640m investment in the Post Office network: as well as allowing us to modernise a further 2000 branches this funding also allows us to invest £20 million in around 3400 community branches, which are often the last shop in the village.

With over 11,500 branches, the Post Office network is the biggest retail network in the UK, with more branches than all the banks and building societies combined.

97% of Post Office branches are run with retail partners on an agency or franchise basis.

The Post Office provides services central to peoples' everyday lives; 99.7% of the population lives within 3 miles of a Post Office.

We offer the UK's largest fee free cash withdrawal network through our 11,500 branches and an additional 2,500 cash machines and 99 per cent of UK bank customers can access their accounts at the Post Office.

We sell 170 different products and services spanning financial services including savings, insurance, loans, mortgages and credit cards; Government services; telephony; foreign currency; travel insurance and mail services.

Post Offices branches remain highly valued and trusted, and are the focal point of many communities. For more information; visit www.postoffice.co.uk and to find out about a Post Office business opportunities; visit www.runapostoffice.co.uk

Springfield Road Post Office information sheet																														
	Current Post Office location	Proposed new Post Office branch location (subject to local public consultation)																												
Address	70 Springfield Road Stirling FK7 7QW	Broomfield Mini Market 108 Wishart Drive Stirling FK7 7TS																												
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Distance	850 metres away from the current branch, along varied terrain.																													
Accessibility & Accessibility works	<p>Access and facilities Current branch has a wide door and level access. Internally, there is a hearing loop and space for a wheelchair.</p> <p>Parking Roadside parking is available nearby.</p>	<p>Access and facilities Currently there are steps at the entrance to the proposed premises, however a permanent ramp with handrail would be installed. Internally, there would be a hearing loop and space for a wheelchair.</p> <p>Parking There are parking facilities outside the proposed premises.</p>																												

Retail	Convenience store	Convenience store
Local Public Consultation starts	04 January 2017	
Local Public Consultation ends	15 February 2017	
Proposed month of change	April/May 2017	